

Security Barometer 2021:

Just log in – as secure as it is simple? Internet users are worried about their data

In a representative study*, Nevis determined what Internet users in this country do to ensure the security of their own data and what they expect in return from companies and institutions. Without exception, all of the study participants stated that they had at least one user account – and without such an online identity, many services cannot even be used.

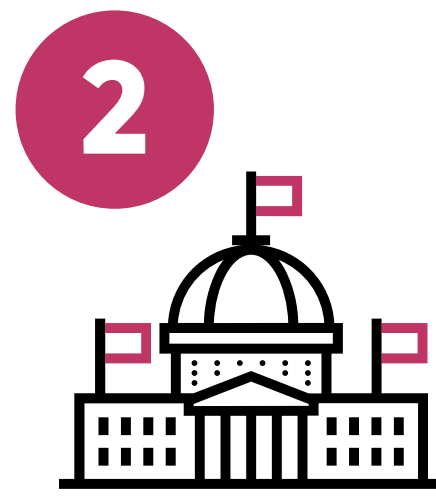


95% are concerned about the security of their private data.

The top three reasons for concerns about data security:



1
Unwanted disclosure of data to third parties
74%



2
Concerns about state surveillance
35%



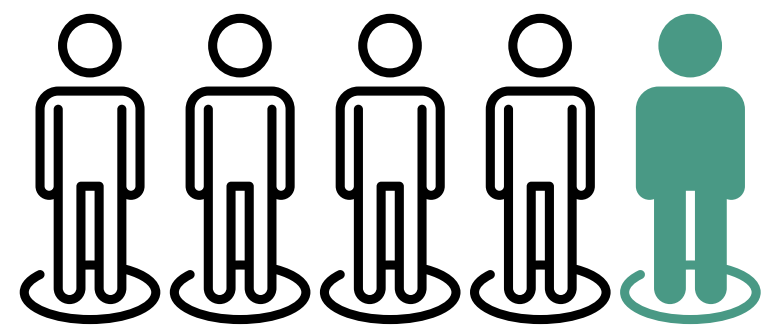
3
Frequent use of mobile devices
31%

From the user's point of view, who bears the main responsibility for data security?



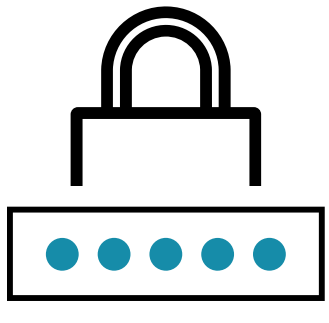
48% see companies as responsible
40% see the legislator as responsible
81% see themselves as responsible

One in five users shares passwords with their family, friends or colleagues.



28% have already been the victim of a cyberattack themselves or know someone who has been affected.

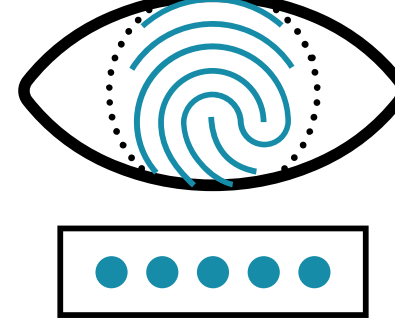
How users react after a cyberattack:



Using more complex passwords
66%



Regular password changes
56%

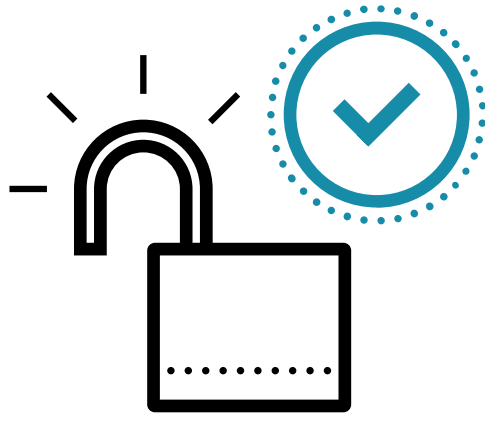


Use of two-factor authentication
41%



No measures
14%

84 percent consider ease of use important or very important when logging in



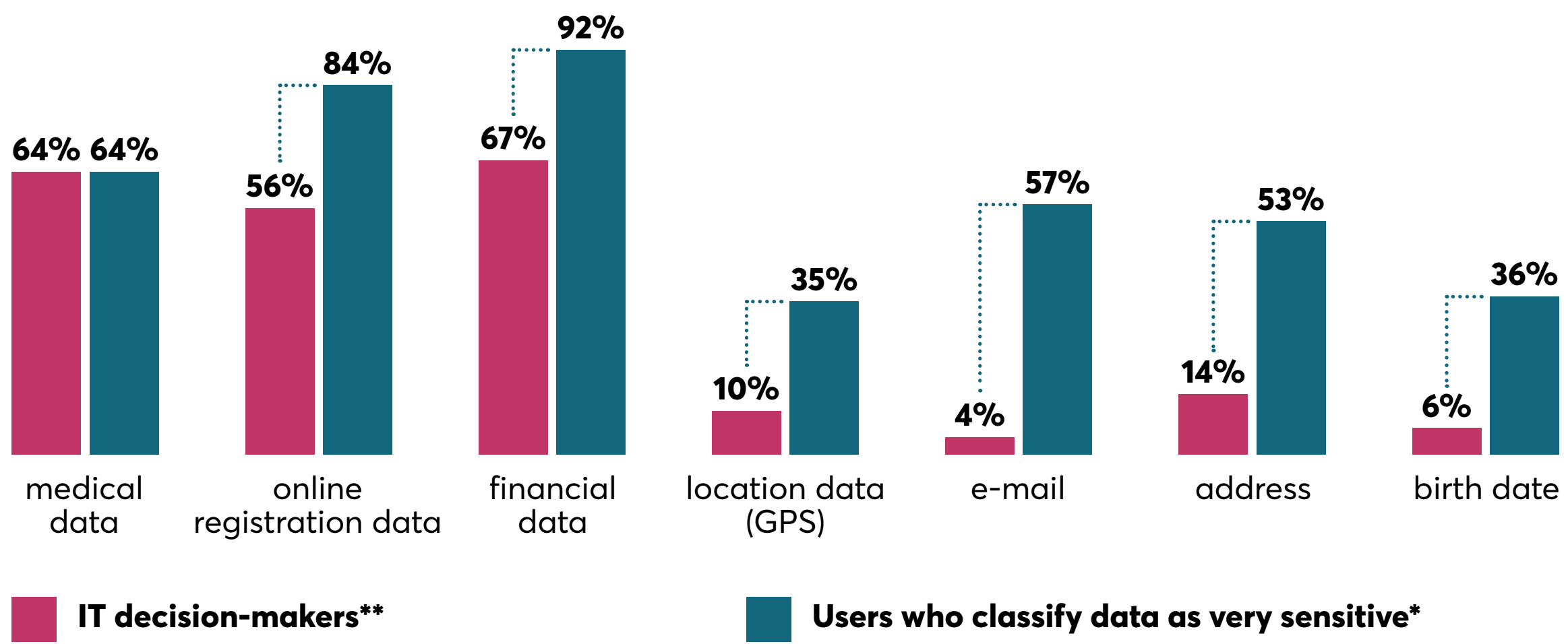
Password use for online accounts:



7% use only one password for all of their accounts
44% use the same password for multiple accounts
49% never use the same password for multiple accounts

Security gap: Which data are most worth protecting?

Companies dramatically underestimate the security needs of their customers.



* mo'web research, a full-service institute for online market research in Düsseldorf, conducted an online market research study for Nevis Security AG in April 2021 with the title "Security Barometer 2021". The study involved a survey of 1,000 consumers in Germany. The study focused mainly on the "value placed on personal data on the Internet".

** The opinion research company Civey surveyed 500 IT decision-makers between 7 April and 22 April 2021 on behalf of Nevis Security AG. The results are representative for this group. The statistical error of the overall results is approximately 7.3 percent.